



The training you want, when and where you want it!

# Train the IT Trainer Level 2

## Course Duration:

One Day

## Course Objectives:

This course is suitable for existing IT trainers who wish to enhance their skills. This course includes the use of practical exercises throughout

## Course Content:

- **IT Training Advanced Skills**
- Course Objectives
- **Learning Styles: General Descriptions**
- Activists
- Reflectors
- Theorists
- Pragmatists
- **Learning Styles and Training**
- Balancing Delivery Around Different Learning Styles
- Manifestations of the Problem
- Remedial Actions Available to the Trainer
- **Making Technical Courses Relevant and Interesting for Delegates**
- Start From Where the Delegate is
- Find Out Where They Want To Get To
- Making Technical Courses Relevant
- Clarity of Explanations
- Use Your Imagination!
- Making Courses Interesting
- **Training Introductory and Advanced Level Courses**
- Manifestations of the Problem
- Remedial Actions Available to the Trainer
- **How Expert Trainers Get That Way**
- Accepting Differences
- Using Silence
- Knowing When You Don't Know
- Cultivating Variety
- Endurance and Openness
- **Balancing the Needs of Everyone**
- The Software House
- The Trainer
- The Delegates
- The Managers
- The Organisation
- **Delegate Pre-Course Preparation**
- Manifestations of the Problem
- Implications for the Success of the Course
- Remedial Actions Available to the Trainer
- **Importance of Post-Course Support**
- Implications for the Success of the Course
- Remedial Actions Available to the Trainer
- **Handling Egos - Confidence Building**
- Manifestations of the Problem
- Implications for the Success of the Course
- Remedial Actions Available to the Trainer Classroom Environment and Behaviour Patterns
- Manifestations of the Problem
- Remedial Actions Available to the Trainer
- **Group Control**
- **Individual Control Techniques**
- The Four Most Common Problems
- Other Problem Delegates
- **Tips for Working with Adult Learners**

## Prerequisites:

IT Training experience assumed

## Interested in this course?

Contact us today to see how Insight can tailor training to suit your needs. Call us on 08452 306 099 or visit our website [insighta.co.uk](http://insighta.co.uk)